



Circular

Ramadan Working Hours

All Shipping Lines, Agents and Port Users

Ramadan Kareem to all our valued partners. Please be informed that during the holy month of Ramadan, the working hours for DP World UAE Region are as below:

Commercial and Administrative Departments: 0800 hours – 1400 hours Sunday to Thursday

Container Terminal: Operations will continue as normal. Gate operations will continue 24 hours

General Cargo: Normal Shift 0800 hours-1400 hours

Overtime hours:

Iftar Break 1800 hours – 2100 hours

Suhoor Break 0330 hours – 0430 hours

Container Freight Station:

Normal Shift 0800 hours-1400 hours

Overtime: 1400 hours onwards

Commercial Trucking Department:

Operations will continue 24 hours

Marine Department:

Berthing and un-berthing of vessels will continue 24 hours

Please note that all services provided during overtime hours will be charged in accordance to overtime rates as listed in the Port Tariff.

Wish you a blessed holy month.

Should you require any further clarification, please feel free to contact our Customer Service department:

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Fax: +971 4 8816271

Email: customerservice@dpworld.com